

## Air Carriage Agreement of JSC Red Wings

A passenger ticket and a baggage receipt shall be the documents which confirm the execution of agreement between the Passenger and the Carrier on carriage of the Passenger and his/her baggage. This ticket is valid for domestic air transportation in the Russian Federation and for the international air transportation.

In accordance with this ticket the Carrier undertakes to deliver the Passenger to the destination subject to providing the dedicated seat on board the aircraft for the specified flight, and if the Passenger checks in any baggage, the Carrier undertakes to deliver it to the destination and hand out the baggage to the Passenger or a person authorized to receive it. The Passenger undertakes to pay the passenger fare and the baggage delivery fee, if any baggage is registered. The time of carriage of the Passenger and his/her baggage shall be subject to the Air Transportation Rules established by the Carrier and published on [flyredwings.com](http://flyredwings.com) website (hereinafter referred to as 'the Rules').

### IMPORTANT INFORMATION FOR PASSENGERS

The Passenger must arrive to the check-in desk to complete the passenger and baggage check-in procedures, pay for excess baggage and other chargeable baggage, pass the security check etc. (hereinafter referred to as 'Preflight procedures') and comply to the border, customs, sanitary, quarantine, veterinary, phytosanitary control required by the laws of the Russian Federation or the country of destination, as well as to the boarding area no later than the time stipulated by the Carrier. Check-in procedures at the airport shall be over 40 minutes before the aircraft departure. The ticket shall indicate the local time of departure.

During the check-in and boarding the Passenger must provide the identification document and the ticket, as well the child ticket and the document indicating a child's age if accompanied by a child. If you failed to arrive for check-in before the stipulated time, the Carrier may use your seat at his own discretion. The Passenger who is late for passenger and baggage check-in or boarding may not be allowed to travel. The baggage of the Passenger who was late for his/her boarding is subject to offloading from the aircraft and mandatory check. The Passenger must arrive to departure gate no later than the boarding completion time stipulated on the boarding pass. The Passenger is only allowed to board the aircraft subject to provision of boarding pass for the respective flight.

For international air operations the Passenger must have the duly issued exit documents, entry documents and other documents required in accordance with the laws of the country from/to/through which territory the carriage is performed.

The air ticket is only valid for the specified flight, date and person the ticket was issued for. The tickets sold at the reduced fares are only valid within the specified period for the reduced fares. Refund of unused (or partly used) transportation documents shall be effected within the validity period of transportation

documents unless specified otherwise in the fare application conditions of JSC Red Wings valid at the ticket purchase location. Unused ticket refund shall be performed either at the sales location where it was purchased or directly by the Carrier or by other persons authorized by the Carrier.

When you purchase the ticket or change the conditions of transportation after the purchase (name, flight number, class of service, departure date of outbound and return flights), consult the Carrier or its agent regarding the fare application conditions to learn about any restrictions which may apply. Failure to comply with this recommendation may lead to fare upgrading and/or additional costs. In some cases flight refusal fees or booking adjustment fees may apply to tickets issued at the special fares. The Carrier may substitute the aircraft type without prior notification of the Passenger. The Passenger must comply with laws of the Russian Federation regarding transportation security.

### The Carrier may terminate the air transportation agreement unilaterally in the following cases:

- if the Passenger breaches passport, customs, sanitary and other requirements imposed by laws of the Russian Federation with respect to air transportation, international air operations and rules of transportation established by respective competent authorities of countries of departure, arrival or transit;
- if the Passenger refuses to comply with requirements imposed by federal aviation rules; if health condition of the Passenger either requires special conditions of air transportation or threatens the safety of the Passenger or other persons as confirmed by medical documents, or creates disorder or irremovable disturbances for other persons;
- if the Passenger refuses to pay for his/her overweight baggage exceeding free baggage allowance;
- if the Passenger refuses to pay for the transportation of the child he/she travels with;
- if the Passenger violates the Rules of conduct on board the aircraft leading which compromises flight safety on board of the aircraft or creates a hazard to life and health of other persons on board;
- if the Passenger refuses to comply with orders by the pilot-in-command;
- if the Passenger carries or stores in his baggage any items or substances forbidden to be carried on board;
- if the Passenger is listed on the Register of restricted persons subject to valid laws.

The ticket may contain the short name of the Carrier. The full name and the short name are listed in the Carrier's fare directories, Rules of transportation and the flight schedule. If several carriers perform the carriage consecutively under this agreement, it shall be regarded as a single carriage.

The checked-in baggage shall be returned to the holder of the baggage tag. If the baggage is damaged in the course of international air transportation, the Passenger shall notify the Carrier of such damage in writing promptly after such damage is discovered, but no later than 7 days after the baggage return. In case that delivery of such notification is delayed, the notification must be provided no later than 21 day after the baggage return.

This ticket shall be valid for one year from the date of its issuance unless otherwise stated in this ticket, fare directories, conditions of carriage or the Rules. The air fare may be adjusted and shall not be secured until the air ticket is issued (paid). The Carrier may refuse to transport the Passenger if the fare has not been paid.

The Carrier shall arrange, provide for and transport Passengers and their baggage on his scheduled flights. The Carrier is entitled to transfer his responsibilities or part thereof under the air carriage agreement to the entity which performs booking, sale and issuance of transportation documents on behalf of the Carrier, if such an entity performs airport services or other passenger or baggage services in line with the valid conformity certificate issued according to the laws of the Russian Federation or to another entity of carrier, and the Carrier remains accountable for their performance (omission) to the Passenger and responsible for the performance under the air carriage agreement of the Passenger.

In case of flight schedule change the Carrier must take appropriate measures to inform the Passengers who executed the air carriage agreement about such flight schedule change by any available means. The carriage of Passengers and their baggage shall be performed in accordance with appropriate sequence in the transportation document from the airport of departure through the transfer airport (stopover airport) to destination airport (hereinafter referred to as 'Flight Route'). Any change of the flight route shown in the transportation documents may be effected subject to negotiation between the Carrier and the Passenger. If the Passenger chooses to change the flight route of the Carrier, the flight costs may be recalculated. The Carrier is entitled to cancel, delay the flight shown in the ticket, change the flight route if required by flight safety or aviation security reasons or as required by competent authorities.

The Passenger must comply with the ground movement requirements imposed by competent authorities, provide entry/exit or other required documents, arrive at the airport on time stipulated by the Carrier, and if such time is not fixed, within the timing sufficient to complete the preflight procedures.

### RESPONSIBILITY OF THE CARRIER

Responsibility of the Carrier, inter alia, for personal injury and loss of life of the Passenger shall comply with the Air Code of the Russian Federation and international treaties of the Russian Federation.

## INDEMNITY

The Parties hereto shall be indemnified against any liability for negligent performance and failure to perform the obligations hereunder in case of circumstances beyond reasonable control, such as: fire, epidemic, earthquake, act of terrorism, flood, hurricane, storm, tsunami, landfall, other natural disasters and catastrophes, military actions whatsoever, strikes, emergency or military emergency, embargo, change in the laws of the Russian Federation or the country of stay or transit, actions by customs or sanitary control, unlawful interference by the third parties, decisions by competent authorities which prevent the parties from discharge of their obligations or make it of no economic benefit, cancellation of bus, ferry or other means of transport, taxi routes, traffic jams, issuance of regulations by competent authorities which lead to failure to discharge obligations by the Parties and other circumstances beyond reasonable control by the parties.

## HAZARDOUS ITEMS AND SUBSTANCES

**The Passengers are prohibited to carry on board the following hazardous substances and items in the checked-in baggage or personal belongings:**

### 1. explosives, demolition equipment and items filled with explosives:

- various gunpowders in any quantity and package;
- ammunition rounds (including small caliber cartridges);
- gas spray guns ammunition;
- hunting capsules (blasting caps);
- pyrotechnical devices: signal and illuminating flares, signal cartridges, landing cartridges, smoke grenades (pots), combat engineer matches, firework sparklers, detonating cartridges;
- TNT, dynamite, triton, ammonal and other explosive substances;
- detonating caps, electric exploders, electrical igniters, detonating and igniting cable etc.;

### 2. compressed and liquefied gases:

- gases for household use (butane, propane) and other gases;
- V-agent and tear gas spray pellets etc.;

### 3. highly inflammable fluids:

- acetone;
- gasoline;
- highly inflammable oil samples;
- methanol; methyl acetate (dimethyl ether);
- carbon sulphide; ethers; ethyl cellosolve;

### 4. pyrophoric solid substances:

- substances prone to spontaneous combustion;
- substances evolving highly flammable gases in contact with water; potassium, sodium, calcium metal and their alloys, calcium phosphide etc.;
- white, yellow and red phosphorus and all other substances classified as pyrophoric solid substances;

### 5. oxidizing agents and organic peroxides:

- cellulose nitrate, colloidal, pelleted, flocculent, dry or wet, containing less than 25 per cent of water or solvents;
- cellulose nitrate, colloidal, in pieces, wet, with less than 25 per cent of alcohol;
- cellulose nitrate dry or wet with less than 30 per cent of solvents or less than 20 per cent of water etc.;

### 6. toxic substances;

### 7. radioactive materials;

### 8. caustic and corrosive substances:

- strong inorganic acids: hydrochloric acid, sulphuric acid, nitric acid and others;
- hydrofluoric acid (fluoric acid) and other strong acids and corrosive substances;

### 9. toxic and poisonous substances:

- any poisonous potent liquid or solid substances in any package;
- brucine;
- nicotine;
- strychnine;
- tetrahydrofurfuryl alcohol;
- antifreeze substance; brake fluid;
- ethylene glycol;
- mercury;
- any cyanides and their end products;
- cyclone;
- Black cyanide;
- arsenic trioxide etc.;

### 10. other hazardous materials, items and cargoes which can be used as assault weapons against the Passengers, flight crew and pose threat to flight operations;

### 11. weapons:

- handguns, wheelgun, rifles, carabines and other firearms, gas and pneumatic weapons;
- electrical shock devices;
- cutlasses;
- stilettos;
- assault bayonets

except as permitted by the laws of the Russian Federation The full list of hazardous materials and substances prohibited for transportation on board of the aircraft by the flight crew and the Passengers is contained in Technical Instructions for the Safe Transport of Dangerous Goods by Air (ICAO Doc 9284 AN/905).

**The flight crew and the Passengers are allowed to carry the following items and substance on board of the aircraft subject to compliance with conditions of transportation: inside the checked-in baggage kept in the cargo and baggage compartments of the aircraft isolated from the Passengers in the course of flight:**

- crossbows;
- spearguns;
- cavalry swords;
- sabres;
- hatchets;
- scimitars;
- broadwords;
- swords;
- slashers;
- bayonets;
- daggers;
- knives: hunting knives, switchblades, knives with lockable blades;
- simulators of any weapon type;
- knives (scissors) for household use with the blade length over 60 mm;
- Combustion engines and fuel cell engines compliant with Special Specification A70 of ICAO Technical Instructions.

## RESTRICTIONS ON TRANSPORTATION OF LIQUIDS, GELS AND SPRAYS ON BOARD OF AIRCRAFT

**Substances permitted in limited quantities inside the checked-in baggage to be carried in the isolated baggage compartment in the course of the flight:**

- Alcoholic beverages with alcohol content from 24% to 70% in volume inside the retail trade containers up to 5 liters – no more than 5 per passenger;
- Liquids and alcoholic beverages with alcohol content under 24% in volume;
- Sprays for sports and household use inside the barrels up to 500 ml (or 0.5 kg) with protective caps preventing from spontaneous dissemination – up to 2 kg or 2 liters per passenger.
- Unless otherwise prescribed by the competent authority, the passengers are allowed to carry the following items in the personal belongings subject to compliance with required conditions:
- medical thermometer – one per Passenger;
- mercury blood pressure cuff in the standard bag – one per Passenger;
- mercury barometer or pressure gauge, sealed inside the airtight container with the sender's seal;
- disposable lighters – one per Passenger;
- carbon-dioxide ice for cooling perishable goods – up to 2 kg per Passenger;
- hydrogen dioxide 3% - up to 100 ml per Passenger;
- Power cells for portable electronic devices (e.g. a camera, a cell phone, a laptop and a camcorder) and spare cartridges of power cells - in accordance with requirements of ICAO Technical Instructions;
- Non-hazardous liquids, gels and sprays inside

containers up to 100 ml (or equivalent container in other volume units), packed inside the tightly lockable transparent plastic bag up to 1 liter – one bag per passenger.

Liquids in containers over 100 ml in volume are not permitted for carriage even if the container is partly filled. Exceptions for carriage are diet products, baby foods, including mother's milk, in the required quantity in the course of the flight.

Liquids purchased in duty-free shops at the airport or on board of the aircraft must be securely sealed in the plastic bag with identifiable contents throughout the flight and bearing the verifiable evidence that the purchase was done in duty-free shops at the airport or on board of the aircraft on the date(s) of travel.

### **CARRIAGE OF PASSENGERS' BAGGAGE**

The baggage of the Passenger shall be accepted for carriage as a checked-in baggage or as a carry-on baggage. The checked-in baggage shall be transported in baggage and cargo compartments of the aircraft. The carry-on baggage shall be carried inside the passenger cabin. Conditions and allowance of carry-on baggage are established by General Rules of Air Transportation of Passengers, Baggage, Cargo and Requirements to Providing Services to Passengers, Shippers and Consignees approved by Order No. 82 of the Ministry of Transport of the Russian Federation on 28.06.2007 (FAR-82).

The carry-on baggage must be registered as checked-in baggage if it exceeds weight and size restrictions or if it can not be safely placed inside the passenger cabin. At the request of the Carrier at the check-in desk or at departure gate the Passenger must demonstrate all carry-on baggage at his/her disposal for weighing and measuring. For aviation security purchases the carry-on baggage must not contain items and substances prohibited for carriage on air transport according to Aviation Security Requirements.

Animals and birds shall be accepted for carriage upon prior agreement of the Carrier if the weight of the animal/bird with the skipper does not exceed 8 kg, otherwise it shall be transported inside the aircraft baggage compartment. This requirement does not apply to guide dogs. The carriage of animals and birds shall be charged in line with baggage fares established by the Carrier.

The Carrier is entitled to limit the quantity or refuse carriage of the baggage in excess of the free allowance. If the Passenger demonstrated the number of baggage items in excess of the booked and paid quantity, such baggage shall be accepted for transportation subject to extra charge and space availability. Outsize and heavyweight baggage shall be accepted for transportation upon prior approval by the Carrier. The carriage of such baggage item shall be charged in line with baggage fares established by the Carrier. Weight of a single baggage item must not exceed 50 kilograms. The Passenger must pay the cost of baggage transportation in excess of the free baggage allowance in accordance with the fare application conditions.

It is advised that the Passenger does not place fragile or perishable items, currency notes, jewellery, securities, precious metals and other items of value, business documents and any other items inside his/

her checked-in baggage. The Carrier may provide additional baggage recommendations.

### **NOTIFICATION ON GOVERNMENT TAXES, DUTIES AND FEES**

Taxes and duties chargeable on the passengers are imposed by competent authorities and/or JSC Red Wings, and the passengers shall be informed about the calculation procedure at the sales locations when the transportation documents are issued. Any tax or duty shall be paid in addition to the fare unless otherwise stipulated by the fare application conditions of JSC Red Wings.

### **CHARTER FLIGHT RESTRICTIONS**

If the ticket is issued for a charter flight, the ticket is only valid for a charter flight on the departure date and the Passenger is not entitled to reissue the ticket, introduce changes or transfer the ticket to another person. The Carrier may cancel the flight if the flight charterer (customer) fails to perform his payment obligations to the Carrier under the Charter Agreement. In this case, the flight charterer (customer) shall incur liability to the Passenger.

### **MISCELLANEOUS CONDITIONS**

Other conditions not included into this agreement shall be governed by the Air Code of Russia and international treaties entered by the Russian Federation.